We have become aware that Smeg CG92PX9 Dual fuel cookers sold between 1st May 2016 and December 31st 2020 might have a manufacturing defect. This defect can cause overheating of the PCB unit, with the potential to cause fire in very specific and rare circumstances.

THE MODELS AFFECTED HAVE SERIAL NUMBERS BEGINNING 1730405********** / 2730405**********.

If you have an affected CG92PX9 we will be contacting you directly to arrange an engineer to visit and complete the required modifications. This is a straightforward job that involves fitting a cover over an existing component. Please respond directly to this contact or alternatively, you can contact us on this dedicated free phone number - 0808 196 8812.

Please be assured the instances in which this issue can occur are rare and can be further minimized by following these steps:

- Prioritizing use of the gas hob top and auxiliary (smaller right-hand side) oven over use of the main (larger left hand side) oven
- Reducing the condensation levels inside the oven cavity by cooking at lower temperatures and covering food while it cooks
- Keeping up regular cleaning and maintenance of your cooker, especially regular cleaning of the main oven cavity.
- Avoiding cooking high fat content foods

It is important to take advantage of having the modification fitted when we contact you. All of our engineers follow Covid safe working guidelines. We thank you for your cooperation and apologise for any inconvenience caused.