



WIN OUR CHRISTMAS ADVENT CALENDAR BUNDLE - TERMS AND CONDITIONS

All prize draw entrants will be deemed to have accepted these terms and conditions and deemed to have agreed to be bound by them when entering the prize draw.

1. The Promoter of this prize draw is AO Retail Limited, AO Park, 5a The Parklands, Lostock, Bolton, BL6 4SD ("Promoter/AO/us/our/we").
2. No purchase is necessary to enter this prize draw and entrants are not required to join our marketing list.
3. The prize: **ADVENT CALENDAR BUNDLE** (the "Prize").
4. To enter the prize draw **submit your email address on** <https://www.ao.com/gifting-giveaway>. Each email address will be entered into the draw once only. You must provide your details to be in with a chance of winning.
5. Prize and prize draw details shown on our website(s) and social platforms form part of these terms and conditions.
6. The prize draw is open for entry from **01/12/2021** until **20/12/2021 at 23:59**. Entries received after this time will not be put forward for the draw.
7. For fulfilment purposes only, your details including full name, email and telephone number will be required by AO.
8. All entrants must be aged 18 or over.
9. Entry is open to residents of the UK excluding Channel Islands or the Isle of Man, except employees (and their families) of ao.com, the suppliers of the prizes and any other companies associated with either ao.com or the prize draw. Please note that, whilst we do offer home delivery to every UK postcode (excluding the Scottish Highlands, Scottish Islands, Channel Islands, the Isle of Man or the Republic of Ireland) certain products cannot be delivered to certain parts of Northern Ireland. Please refer to our website for full terms and conditions in respect of deliveries.
10. The winner will be selected at random from all eligible entries.
11. Due to the nature of this prize draw, entries shall not be returned.
12. Winner(s) will be notified via the email address provided in the entry on or before **21/12/2021**.
13. Should the person selected be a previous winner from the last 6 months, the promoter reserves the right to select another winner.
14. The winner will have until 17:00 on 28/12/21 to claim the prize by responding to the email referenced at para 12 above. Failure to claim within this time period will result in loss of prize. AO will not be responsible for delay caused by third parties.
15. The prize shall be sent to the address communicated to AO by the winner.
16. In the event that a winner fails to provide details for delivery, is unreachable, is ineligible or fails to claim the prize by the deadline shown at para 14 above, the winner shall forfeit the prize and it will be awarded to a substitute winner, which shall be the next entry selected at random.
17. The decision of the Promoter is final and binding in all respects on all entrants. Entries that do not comply in full with these entry terms and conditions will be disqualified.
18. The prize is as offered when the winner is contacted, and no cash or other alternatives will be offered. The prize is non-refundable and non-transferable.
19. The Promoter reserves the right to substitute the prize for a prize of equivalent or greater monetary value if this is necessary for reasons beyond its control.
20. Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter and its associated companies exclude responsibility and all liabilities:



arising any postponement, cancellation, delay or changes to the prize draw or to the prize details beyond the Promoter's control; for any act or default of any third party supplier; and/or for any claims, costs, injuries, loss or damages of any kind arising out of or in connection with the prize draw or with acceptance, possession or use of any prize.

21. The Promoter will not be liable for any prize(s) that do not reach the winner for reasons beyond the Promoter's reasonable control.
22. The winner's name and address will be retained on a winner's log. The winner agrees to the use of their name and location (town) and will co-operate with any other reasonable requests by the Promoter. This may include (but not be limited to) requesting that the winner be featured in promotional activity on AO's website(s) and/or social media platforms, **which may include photographs and/or video footage.**
23. Use of a false name or details will result in disqualification.
24. All entries must be made directly by the person entering the prize draw, no group, mass or software entries will be accepted.
25. Entries made online using methods generated by a script, macro or the use of automated devices will be void.
26. No responsibility can be accepted for entries lost, delayed or corrupted, or due to computer, network or software failure which may restrict or delay entry.
27. The Promoter may refuse or disqualify any entry (including winning entries) if the entrant concerned or anyone authorised by the entrant to deal with their entry, acts in a way towards the Promoter which the Promoter reasonably considers to be inappropriate, unlawful or offensive. If the winning entry is disqualified the Promoter reserves the right to award the prize to another entrant.
28. Entrants will be deemed to have accepted these terms and conditions and agreed to be bound by them when entering this prize draw.
29. The promoter reserves the right to amend or alter these terms at any time (acting reasonably) and reject entries from entrants not entering into the spirit of the draw.
30. The prize draw may be modified or withdrawn at any time.
31. **AO may use information, including personal data, submitted by entrants in connection with this prize draw in accordance with our Privacy Policy which is available to view [here](#) and contains information about your legal rights.**
32. This prize draw, and any dispute or claim arising out of or in connection with it, shall be governed and construed in accordance with English law. Each entrant irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Promotion.