

IMPORTANT SAFETY NOTICE:

Whirlpool has announced a voluntary safety campaign for KitchenAid 1.7 Litre Electric Kettles.

20th February 2018

Dear Valued Consumer,

Whirlpool Corporation and its brand "KitchenAid" would like to inform you that we have launched a voluntary safety campaign involving a KitchenAid electric kettle.



The reason for this voluntary safety campaign is that Whirlpool believes the handle of the KitchenAid kettle can, in rare circumstances, separate from the upper attachment points to the kettle's body and become unstable. Thus, Whirlpool Corporation and its brand "KitchenAid" would like to replace affected kettles **free of charge to the consumer**.

The products involved are 5KEK1722 models within the specified serial number range as shown here:

Model Number	Serial Number Range
5KEK1722BAC	YA302***** to YA724*****
5KEK1722BER	YA302***** to YA724*****
5KEK1722BOB	YA302***** to YA724*****
5KEK1722BSX	YA302***** to YA724*****

Note:

The model number and serial number are located within the label on the base of the kettle.

Our records indicate that you may own one of the affected kettles.

Please stop using the kettle and contact our Consumer Care Centre at toll free number 00800 552 27777 or 00800 381 04026 from 9:00am to 6:00pm, Monday through Friday.



Please have your model and serial numbers available to arrange **for a free of charge replacement** kettle.

We apologise for any inconvenience this may cause and we thank you for your cooperation in this important matter.

Yours sincerely,

James Goldsmith
Managing Director
KitchenAid Europa Inc.