

IMPORTANT PRODUCT SAFETY NOTICE:

At Beko Plc, we consider product safety to be our number one priority. As part of our safety programme, we have identified a recent Beko Dishwasher production batch that contains a faulty component supplied by a third party. In rare circumstances, this component could malfunction and cause an electrical failure.

As a result, we are proactively initiating a voluntary repair programme as a precautionary measure on this specific batch of Beko 'Fast 45 Perfect Dry' Dishwashers.

From retailer information, we believe that you have recently purchased one of these models. As a responsible manufacturer, we have decided to contact the owners of these Dishwashers to offer a free of charge in-home check. This check will modify the affected product and remove any potential risk.

This should take no longer than 30 minutes and is completely free of charge.

What you should do now.

Please call our free phone number 0800 783 5894
(open Mon-Fri 8am-6pm, Sat & Sun 9am-5pm)

If you have never owned or no longer have the affected product, we would appreciate it if you could also let us know on the above number. This will ensure that we do not contact you again regarding this matter.

We would like to apologise for any inconvenience that this causes you and we want to reassure you that we are doing our very best to resolve this matter as quickly and efficiently as possible.