

Terms and Conditions

Try a Miele TriFlex handstick vacuum cleaner for up to 90 days, and if you are not satisfied, return it for a full refund of the purchase price.

Campaign Period;

- Valid on purchases made from 1st July up to and including 31st August 2020.

Process;

- Customers wishing to return a Miele Triflex Vacuum Cleaner purchased during the campaign period must return it in its complete original packaging to the place it was purchased from with a valid receipt.

Eligibility Criteria;

- This promotion is exclusively for purchases of the Miele TriFlex handstick vacuum range (HX1, HX1 Cat&Dog and HX1 Pro).
- This promotion is only available for purchases made directly through Miele and participating Miele retailers.
- For purchases made with participating retailers, the refund will be paid as per their terms and conditions.
- The 90 day money back guarantee is effective from the date of purchase.
- The 90 days Money Back Guarantee can only be used once per household.
- This offer cannot be used in conjunction with any other monetary offers.
- The complete, original product and packaging must be returned without damage that would fall outside Miele's standard warranty conditions.
- Incomplete returns will incur a charge to the value of the missing items.
- If you do not return the item within 90 days of the date you purchased it, in accordance with these terms and conditions, your claim becomes void.

If you have any questions, or need further support please don't hesitate to contact us.

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