

Terms and Conditions

Try a Miele Triflex handstick vacuum cleaner for up to 90 days, and if you are not satisfied, return it for a full refund of the purchase price.

Campaign Period;

- Valid on purchases made from 25th January up to and including 28th March 2021.

Process;

- Customers wishing to return a Miele Triflex Vacuum Cleaner purchased during the campaign period must return it in its complete original packaging to the place it was purchased from with a valid receipt.

Eligibility Criteria;

- This promotion is exclusively for purchases of the Miele Triflex handstick vacuum range (HX1, HX1 Cat&Dog and HX1 Pro).
- This promotion is only available for purchases made directly through Miele and participating Miele retailers.
- For purchases made with participating retailers, the refund will be paid as per their terms and conditions.
- The 90 day money back guarantee is effective from the date of purchase.
- The 90 days Money Back Guarantee can only be used once per household.
- This offer cannot be used in conjunction with any other monetary offers.
- The complete, original product and packaging must be returned without damage that would fall outside Miele's standard warranty conditions.
- Incomplete returns will incur a charge to the value of the missing items.
- If you do not return the item within 90 days of the date you purchased it, in accordance with these terms and conditions, your claim becomes void.

Promoter

marketing@miele.co.uk

Miele Company Ltd
Fairacres
Marcham
Abingdon
OX14 1TW

If you have any questions, or need further support please don't hesitate to contact us.

Miele Marketing Team
marketing@miele.co.uk